

UNIFIED COMMUNICATIONS

LOUDER AND CLEARER



BOOST PRODUCTIVITY



Information is everywhere, but getting the right message to the right person at the right time is still a challenge. Unified Communications tools help cut through the clutter, enabling your workforce to keep in touch.

Efficient communication is a vital component of any organization's formula for success. By directing all communications platforms to a single interface, organizations can realize significant efficiency and productivity gains as end-users are better able to establish and maintain contact.

Joining real-time communications (instant messaging, presence, telephony — including VoIP — video collaboration, call control, speech recognition, etc.) with non-real-time tools (e-mail, voicemail, SMS, fax, etc.) provides a consistent user interface and experience across devices and media.

TY AND PROCESSES

UNIFIED COMMUNICATIONS AT WORK

VOICEMAIL TO MAILBOX

Voicemail is routed to an Exchange mailbox, enabling users to listen to voice messages through e-mail, in addition to the phone unit.

TEXT TO VOICE

Employ a dial-in system which translates e-mail text to audio, for end-users to access messages from a mobile device or remote location.

VOICE RESPONSE

Enables users to reply to e-mails with voice. Eliminate the need, or the urge, to type while otherwise occupied (while driving, for example).

PRESENCE

Users' presence is indicated in Outlook and Communicator.

VIDEO CONFERENCE

Office Communicator enables not only text IM, but computer-to-computer voice calls, and easy video conferencing on the intranet.



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ENHANCE PRODUCTIVITY

STREAMLINE PROCESSES

CONSOLIDATE PLATFORMS

CONTACT US TODAY

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