

SERVICE CATALOG

TIME IS OF THE ESSENCE



OPTIMIZE PROCESSES TO

No matter who you are, or what you do, driving efficiency and cutting costs is crucial to your growth.

But many organizations still overspend, buying and supporting multiple systems to accomplish business process workflow. As a leader in Service Catalog projects, Alphanumeric Systems, Inc. delivers and manages complete, consolidated services to help customers maximize productivity and expedite processes so they can focus on their core business goals and spend less time and money on day-to-day processes.



“The new systems upgrade Alphanumeric in making our day-to-day business much easier.”

SAVE TIME AND MONEY

Alphanumeric's comprehensive Service Catalog capabilities increase productivity by reducing time spent on business processes. This is accomplished by implementing a Web-based system that routes a process and delegates tasks automatically so it can be streamlined through one consistent workflow.

To ensure the successful completion of each process, the system monitors and makes visible each step in the process. Unlike other business process automation solutions, Alphanumeric's treats the service catalog as an ongoing service, rather than a one-time product procurement. Because of this important differentiator, our clients benefit from faster execution and realize financial gain without overloading existing internal resources.

Service Catalog Successes

HR Application Process

- ✓ Cut time spent from 6 weeks to 3 days
- ✓ New-hire efficiency improved by 5 weeks
- ✓ \$100,000 in productivity savings
- ✓ Eliminated need for additional \$60,000/year resources

New Server Installation

- ✓ Manhours reduced from 120 days to 45 days
- ✓ Productivity and cost savings of \$300,000
- ✓ Better tracking and reduced cost of equipment licenses

R&D Non-clinical Submissions

- ✓ Cut time spent from 6 months to 2 weeks
- ✓ Productivity and cost savings of \$100,000

implemented has streamlined our processes, tier." — Dale Montgomery, Four Oaks Bank

SERVICE CATALOG

SAVE MONEY

INCREASE PRODUCTIVITY

STREAMLINE ROUTINE PROCESSES

CONTACT US TODAY

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